



Access Statement For Freesia Guesthouse

Introduction We are centrally located in Hugh Town near to the local shops and restaurants, a five minute walk from the Quay to catch the boats to the off islands and two minutes walk from two beautiful beaches.

Pre-Arrival

- We regret that we do not accommodate dogs (or any other animals).
- Our literature can be provide in large print if require. We regret we do not have facilities to prepare documents in Braille.
- Our Website and Brochure provides pictures of our accommodation.
- You can contact us by telephone or e-mail. Please see the "Contact Information" section at the bottom of this document for details.

Arrival & Car Parking Facilities

- Please advise us of your mode of transport from the mainland (i.e. plane, helicopter or ferry), your departure point and arrival time on Scilly. We request that all guest come straight to the guesthouse on arrival so we can ensure we are here to greet you.
- If traveling by Skybus (plane) Paulgers Passenger Transport meet all flights. 01720 423701.
- If traveling by Helicopter you will be met by Woodcock Bus Services who will bring you to our door.
- If traveling by Scillonian we are a five minute walk on the flat.
- We aim to have your room available from 12 noon on your day of arrival, if you are arriving early we are happy to hold your luggage for you.
- We offer assistance with luggage.

Main Entrance & Reception

- There are two steps from the pavement to our front door. Unfortunately we are unable to erect a hand rail as Freesia is a listed building.

Public Areas - WC

- A public toilet is available on the ground floor.

Dining Room

- The dining room is on the ground floor.
- Breakfast is served between 08.15 and 09.00 hours daily in the dining room.

Laundry

- Not available

Bedrooms

- We have four rooms which are all ensuite and consist of shower, WC and wash basin.
- Tea and coffee making facilities are provided. Fresh milk can be supplied on request.
- There are flat screen televisions, clock radio alarms, fridges and hairdryers in all rooms.
- All beds are made up with duvets. Blankets are provided in each room if you prefer. If you have any allergies please advise us at the time of booking so we can ensure we do not make your room up with feather pillows or duvets.
- There is a wardrobe, dressing table and bedside tables in all rooms.
- All rooms have individual panel heaters.
- Rooms 2 and 3 are on the first floor and can be made up as doubles (super king) or twins with access from all sides.
- Room 4 is on the second floor and is double.
- Room 5 is on the second floor and is a twin with access from one side.

Additional Information

- There are fire extinguishers on each floor.
- In the event of a fire the smoke alarms will activate, please assemble on the opposite side of the road. Please advise us on arrival if you have a hearing impairment and might not hear this.
- We are a totally non smoking establishment.
- We are happy to cater for special diets with prior notice. Please note that as we are on an island we often have to order in special foods.
- Mobile phones do work on the islands but the signal can be patchy, please note that it is unlikely you will be able to pick up a signal in the building. Vodafone and O2 have the best coverage. Please check with your mobile provider for further information.

Contact Information

- Address: Mrs Carole Green, Freesia Guesthouse, The Parade, St. Mary's, Isles of Scilly, TR21 0LP
- Telephone: 01720 423676
- Fax: 01720 422068
- Email: freesiaguesthouse@hotmail.com
- Hours of operation: We are open all year with the exception of Christmas and New Year.

Future Plans